

RFP/ITD/HARDWARE/02/2020-21 Dated 21.10.2020

Corrigendum – 1

Date: 10.11.2020

S.No	Section 1 – Bid Schedule	Amendment
1.	Tender Reference Number	RFP/ITD/HARDWARE/02/2020-21
2.	Date of Issue of RFP	21 st October 2020
3.	Last date for receipt of queries, if any.	30 th October 2020
4.	Pre Bid Meeting	2 nd November 15:00 Hours
5.	Bid Submission Mode.	Through manual Tendering process
6.	Last Date and Time for submission of bids along with supporting documents through the above	25th Nov 2020 on or before 15:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person).
7.	Last date, time and place for submission of Original Demand Draft for Cost of document, EMD / Bank Guarantee.	25th Nov 2020 on or before 15:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person).
8.	Date, time and venue for opening the technical bid.	25th Nov 2020 at 15:30 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar.
9.	Date, time and venue for opening the commercial bid	Will be intimated to technically short-listed bidders.

Sl. No	RFP Page No. Clause No	Title	RFP Clause	Clarification Sought	Amendment / Clarification
1	Pg 62 Cl 11.12	Technical Compliance	Total 4 PCI / PCIe series slots with atleast one 1PCIex16 slot and one PCI / PCIe Slot	Total 3 PCI / PCIe series slots & 2 M.2 Slot with at least one 1PCIex16 slot and one PCI / PCIe Slot	Total 4 PCI/PCIe/M.2 slots with at least 1 PCIex 16 slot.
2	Pg 62 Cl 11.13	Technical Compliance	Small Form cabinet / Mini Tower with at least 4 bays Internal / External Bays	Small Form cabinet / Mini Tower with at least 2 bays Internal / External Bays	Small Form cabinet / Mini Tower with at least 2 bays Internal.
3	Pg 62 Cl 11.13	Cabinet	Small Form cabinet / Mini Tower with at least 4 bays Internal / External Bays	Small Form cabinet with at least 3 bays Internal / External Bays	Clarified elsewhere
4	Pg 23 Cl 8.4	Performance Bank Guarantee	The Successful bidder shall, within 14 working days of receipt of Purchase Order, submit a Performance Bank Guarantee (PBG) equal to 10% of total value of the Purchase order (exclusive of taxes), valid for 3 years, with a claim period of 12 (twelve) months from the date of expiry of the validity period of the Bank Guarantee (BG), as per statutory provisions in force. In case the successful bidder does not submit the PBG, OGB shall withhold an amount equal to the value of the PBG from the payments due to the bidder.	Request for waiver or merge with the Payment Terms because in Payment Terms you are again asking for a Bank Guarantee of 10%	Clarification : The PBG is required for the value equivalent to 10 percent of the total value of order failing which equivalent value shall be withheld. So effective value shall be 10 percent of order.

Sl. No	RFP Page No. Clause No	Title	RFP Clause	Clarification Sought	Amendment / Clarification
5	Pg 50 Cl 6.ii	Eligibility Criteria Compliance	Bidders must have an experience of supplying atleast : a. 1 similar order consisting of Desktop- with a value greater than Rs.30 Lacs each, for bids in Category- I and b. 1 similar order consisting of Ancillary peripherals (viz. Laser printers, Passbook printers, Dot-matrix printers, Flatbed scanners, CTS scanners) with a value greater than Rs.5 Lacs each, for bids in Category- II, in a single order / Rate contract, in any Head Government / PSU / Banking / Insurance company / corporates, with not less than 50 locations, in the last 5 financial years. Satisfactory Certificate from the client as per format provided in "Annexure I - OEM / Manufacturer's Authorization Letter" along with documentary proof should be submitted along with the technical bid. (Copies of vendor empanelment / Rate Contract / Similar PO)	Bidders must have an experience of supplying atleast : a. 1 similar order consisting of Desktop- with a value greater than Rs.30 Lacs each, for bids in Category- I and b. 1 similar order consisting of Ancillary peripherals (viz. Laser printers, Passbook printers, Dot-matrix printers, Flatbed scanners, CTS scanners) with a value greater than Rs.5 Lacs each, for bids in Category- II, in a single order / Rate contract, in any Head Government / PSU / Banking / Insurance company / corporates, with not less than 50 locations, in the last 5 financial years. Satisfactory Certificate from the client as per format provided in "Annexure I - OEM / Manufacturer's Authorization Letter" along with documentary proof should be submitted along with the technical bid. (Copies of vendor empanelment / Rate Contract / Similar PO)	Clarification: For order credential purpose, the FY 2019-20 and before shall be considered.
6	Pg 32 Cl 9.7	Technical Specifications	Hardware Security ; - TPM 1.2 Security chip or higher	Desktops Security : TPM Security Features	TPM 1.2 security chip(discrete/integrated/firmware) or higher
7	Pg 32 Cl 9.16	Technical Specifications	Window 10 Certified, Energy Star, EPEAT Silver or higher, RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)	Desktops Certifications : Window 10 Certified, Energy Star, EPEAT India, RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)	Window 10 Certified, Energy Star, EPEAT INDIA , RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)
8	Pg 62 Cl 11.13	Cabinet	Small Form cabinet / Mini Tower with at least 4 bays Internal / External Bays	Small Form cabinet with at least 3 bays Internal / External Bays	Small Form cabinet / Mini Tower with at least 2 bays Internal.
9	Pg 62 Cl 11.22	Components for Finacle Software access	IE 9.0 or higher with full JVM and i-link shall be loaded and configured as requirement of Finacle /other software application in the branches	Please clarify who will supply IE 9.0 with full JVM and i-link ?	Clarification: All additional softwares required for Bank's CBS application shall be provided by Bank. The specified OS shall be provided by the bidder.

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10	65	CTS scanner	Mode Supported Both UV and Non-UV	Bank will procure UV OR NON UV Scannar .As per NPCI/RBI guideline all the scanner should have UV facility to run CTS .Please clarify	Clarification: the scanners shall be UV scanners only
11	Pg 62 Cl 11.13	Cabinet	Small Form cabinet / Mini Tower with at least 4 bays Internal / External Bays	Small Form cabinet with at least 3 bays Internal / External Bays	Small Form cabinet / Mini Tower with at least 2 bays Internal.
12	Pg 32 Cl 9.7	Technical Specifications	TPM 1.2 Security chip or higher	Change it to TPM Security features. TPM features is actually not required in banking environment because all security are configured at server end. The major function of TPM is data encryption which can be done Firmware TPM inbuilt in the motherboard. Some OEM,s motherboard doesn't support firmware then those OEM can give additional TPM Card. Customer can check other banking tender.	TPM 1.2 security chip(discrete/integrated/firmware) or higher
13	Pg 32 Cl 9.16	Technical Specifications	Window 10 Certified, Energy Star, EPEAT Silver or higher, RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)	EPEAT Sliver to be removed. As per Govt. of India guideline EPEAT is now not applicable in India. Enclose notification for MEITY. Since Energy star and ROHS has been asked there is no need of EPEAT. If at all you want to mention EPEAT then simply write " EPEAT INDIA"	Window 10 Certified, Energy Star, EPEAT INDIA, RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)
14	Pg 11 Cl 4.4	Eligibility Criteria	1. The bidder should be authorized to quote for the OEM products and support. The bidder or the OEM for the hardware should be an ISO 9001(mandatory) and 14001(preferably) certified company. Latest Valid ISO Certificate of the Desktops' and Ancillary peripherals' – manufacturing / Assembly / integration facilities should be submitted. (Documentary proof should be attached).	As this is a large bid, you may require some experienced Organisations to execute this order. So we request you to kindly amend this clause as:- 4. The bidder should be authorized to quote for the OEM products and support. The bidder or the OEM for the hardware should be an ISO 9001(mandatory), 14001(preferably), 20000 and 27001 certified company. Latest Valid ISO Certificate of the Desktops' and Ancillary peripherals' – manufacturing / Assembly / integration facilities should be submitted. (Documentary proof should be attached).	1. The bidder should be authorized to quote for the OEM products and support. The bidder and the OEM for the hardware should be an ISO 9001(mandatory) and OEM should also be ISO 14001(preferably) and 20000(mandatory) certified company. Latest Valid ISO Certificate of the Desktops' and Ancillary peripherals' – manufacturing / Assembly / integration facilities should be submitted. (Documentary proof should be attached).

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15	Pg 11 Cl 4.1	Eligibility Criteria	<p>5. Bidders should be Authorized Dealers/ premium partners / authorized reseller, of the concerned hardware (desktop/peripheral) of OEM, in India. OEMs can participate through their respective authorized Dealers/ premium partners / authorized resellers only. The Bidder must be in position to provide support / maintenance / upgradation during the period of contract with the Bank. Bidders shall produce ink signed certificates from the respective OEMs, giving reference of this Tender enquiry, authorizing the bidder to offer their product and a commitment to provide maintenance support during the warranty period</p>	<p>Due to this Covid-19 situation, all OEMs are working from home. So it will be difficult for us to provide ink signed certificates from the respective OEMs as they can send the ink signed certificates from their Head-office only. So we request you to kindly allow us to submit the scanned signed documents and modify the clause as:-</p> <p>5. Bidders should be Authorized Dealers/ premium partners / authorized reseller, of the concerned hardware (desktop/peripheral) of OEM, in India. OEMs can participate through their respective authorized Dealers/ premium partners / authorized resellers only. The Bidder must be in position to provide support / maintenance / upgradation during the period of contract with the Bank. Bidders shall produce scanned signed certificates from the respective OEMs, giving reference of this Tender enquiry, authorizing the bidder to offer their product and a commitment to provide maintenance support during the warranty period. The complete contact details of the OEM (Name and designation of contact person, postal address, e-mail ID and telephone numbers) should be furnished and the bank may at its discretion verify the authorization from the OEM, failure of which may result in the bidder being black listed and / or barred from participating for any future tender of this office. Bidder to submit a letter of authorization / Manufacturer Authorization Form (MAF) as per format provided in "Annexure I - OEM / Manufacturer's Authorization Letter" of this RFP.</p>	<p>5. Bidders should be Authorized Dealers/ premium partners / authorized reseller, of the concerned hardware (desktop/peripheral) of OEM, in India. OEMs can participate through their respective authorized Dealers/ premium partners / authorized resellers only. The Bidder must be in position to provide support / maintenance / upgradation during the period of contract with the Bank. Bidders shall produce ink/digitally signed certificates from the respective OEMs, giving reference of this Tender enquiry, authorizing the bidder to offer their product and a commitment to provide maintenance support during the warranty period. The OEM may send their authorisation certificate directly to Bank through email also.</p>

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16	Pg 23 Cl 8.6	Implementation Schedule and location	8.6 Implementation schedule and location The Desktops and Ancillary peripherals shall be delivered within 4 weeks of receipt of the Purchase Order and installed within 1 week from date of delivery. Invoices should be raised for payment only after completion of successful installation at the prescribed delivery location.	Kindly amend the clause as:- The Desktops and Ancillary peripherals shall be delivered within 6-8 weeks of receipt of the Purchase Order and installed within 3-4 weeks after confirmation from OGB side. Invoices should be raised for payment only after completion of successful installation at the prescribed delivery location.	8.6 Implementation schedule and location The Desktops and Ancillary peripherals shall be delivered within 6 weeks of receipt of the Purchase Order and installed within 1 week from date of delivery. Invoices should be raised for payment only after completion of successful installation at the prescribed delivery location.
17	Pg 23 Cl 8.7	Delivery Address	8.7 Delivery Address: Delivery should be done in various OGB locations and will be provided along with the Purchase Orders.	We request you to kindly clarify the clause & provide the list of OGB locations where the delivery to be done.	Clarifications: Delivery address shall be the branches and offices of Bank located in Odisha state. The details of address shall be provided alongwith the purchase order.
18	Pg 12 Cl 6.ii.b	Eligibility Criteria	b.ii similar order consisting of Ancillary peripherals (viz. Laser printers, Passbook printers, Dot-matrix printers, Flatbed scanners, CTS scanners) with a line-item value of Rs.10 Lacs(or above) or lineitem quantity of 1.5 times(or above) the estimated requirement of the relevant Ancillary peripheral item(s) the bidder is interested in, as defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- II, in a single order / empanelment / rate contract (as applicable). Such empanelment / rate contract / order should be in any Head Government / PSU / Banking / Insurance company / corporates, with not less than 50 locations, in the last 3 financial years, other than Odisha Gramya Bank. Satisfactory Certificate from the client as per format provided in "Annexure M - Client Reference" along with documentary proof should be submitted along with the technical bid. (Copies of vendor empanelment / Rate Contract / Similar PO).	As this is a IT Peripherals bid, we request you to kindly amend the PO clause as:- b.ii similar order consisting of Ancillary peripherals (IT Hardware including Desktop, Laptop, Printer, Scanner and other IT Peripherals) with a line-item value of Rs.10 Lacs(or above) or lineitem quantity of 1.5 times(or above) the estimated requirement of the relevant Ancillary peripheral item(s) the bidder is interested in, as defined under "Section-3 Scope of Work, (Clause 3.1)", for bids under Category- II, in a single order / empanelment / rate contract (as applicable). Such empanelment / rate contract / order should be in any Head Government / PSU / Banking / Insurance company / corporates, with not less than 50 locations, in the last 3 financial years, other than Odisha Gramya Bank. Satisfactory Certificate from the client as per format provided in "Annexure M - Client Reference" along with documentary proof should be submitted along with the technical bid. (Copies of vendor empanelment / Rate Contract / Similar PO).	Clarification: The bidder may submit the order consisting of other line items, but the order should mandatorily consist of the line item / (s) for which bidder is participating. Any order that does not mention the line item for which bidder is participating shall not be considered.

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19	Pg 32 Cl 9.7	Technical Specifications	TPM 1.2 Security chip or higher	Change it to TPM Security features. TPM features is actually not required in banking environment because all security are configured at server end. The major function of TPM is data encryption which can be done Firmware TPM inbuilt in the motherboard. Some OEM's motherboard doesn't support firmware then those OEM can give additional TPM card. Customer can check other banking tender .	TPM 1.2 security chip(discrete/integrated/firmware) or higher
20	Pg 32 Cl 9.16	Technical Specifications	Window 10 Certified, Energy Star, EPEAT Silver or higher, RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)	EPEAT Silver to be removed. As per Government of India guideline EPEAT is now not applicable in India. Enclose Notification fof MEITY. Since Energy star and ROHS has been asked there is no need of EPEAT. If at all you want to mention EPEAT than simply write "EPEAT INDIA"	Window 10 Certified, Energy Star, EPEAT INDIA, RoHS, ISO 9000, ISO 14000, OEM ISO 20000 for service. (OEM should be named account of Microsoft)