

ODISHA GRAMEEN BANK
Information Technology Department
Head Office, Gandamunda, P.O.-Khandagiri, Bhubaneswar

GEM Tender Number: GEM/2025/B/6424095 dated 08.07.2025, Amendment_1 Date: 22-07-2025

AMENDMENT_1: Selection of
Selection of service provider for Re-designing of Bank's website and intranet site for Odisha Grameen Bank through GEM Portal.

All bidders are hereby informed that based on the discussion in the Pre-bid meeting held through Virtual mode, on date 17-07-2025, the response to queries submitted by all bidders are in Table# 2 and necessary amendments to GeM bid are provided in Table#1. The necessary changes have been made to the ATC document and the same shall be valid.

Table#1: Amendment_1

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
1	ATC	19	6.2 OTHER TERMS & CONDITIONS: Point 15	The warranty period will be of three year duration. Maintenance of the website will be for Two years post warranty period with Bank's discretion to extent further for a period of 2 years on mutually agreed terms and conditions	Operation and Maintenance is for 5 year from the date of go live

Table#2: Clarification on queries of bidders

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
	Smartify Software Solutions 1LLP	13	Scope of work for Website a. DESIGN and INFRASTRUCTURE Point. 12	Bank is looking for an option of Language selector pop-up while the website loads at first place with Hindi, Odia and English as the options for now. Based on customer's language selection, the website has to load i.e. if customer opts for Hindi, website to load in Hindi and in case customer opts for English, English version of the website should load and in case customer opts for Odia, Odia version of the website should load. However, the language change option should always be available as an option in the top menu bar or at any suitable space for the customer to change language at any point of time or from any webpage.	IS Multi Lingual required for intranet application display also	Clarification: Multi lingual is required only for Customer facing Internet based website. Intranet portal shall be on English language only.
	Smartify Software Solutions 2LLP	15	Scope of work for Website b. SEARCH ENGINE OPTIMIZATION Point. 11	The Bidder must ensure SEO maintenance activities along with website, software, application, hosting and other allied maintenance	Are the bank's social pages to be maintained as a part of SEO and AMC	Clarification: The social pages of Bank will be maintained by Bank. Vendor shall ensure SEO optimization of Corporate website on Internet only. This is not applicable for Intranet portal.
	Smartify Software Solutions 3LLP	15	Scope of work for Intranet Portal Pensioner Data	Fetch user details from Active Directory for updated pension data.	What is the mode of communication with HR application, Through APIS or DB Connection	Clarification: The mode of communication shall be on REST APIs from other

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
			Management Point. 5			sources. The mode of communication for AD authentication for Intranet portal shall be on LDAP. The corporate website shall use only REST API based integration.
4	Trust Fintech Limited	28	Earnest Money Deposit (EMD) Point. a Earnest Money Deposit (EMD) and Exemptions	The Bidder is required to deposit ₹2,00,000/- (Rupees Two Lakh only) in the form of Bank Guarantee issued by a scheduled commercial bank valid for 6 months, with a claim period of 1 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format in GeM or in form of Demand Draft issued by any Schedule Commercial Bank on behalf of Odisha Grameen Bank payable at Bhubaneswar.	We, Trust Fintech Limited, are a registered MSE under the MSME Act. As per Government of India guidelines, MSEs are exempted from payment of Earnest Money Deposit (EMD).attached certificate. We kindly request you to confirm EMD exemption as per provisions and GEM.	Clarification: EMD exception will be granted as per GeM GTC
5	Cyfuture India Private Limited	-	General	-NA-	The RFP mentions MS SQL Standard edition for 3 environments. Please confirm Required size/volume of each DB?	Clarification: The size and volume of the database is to be considered by vendor as per their proposed application requirement and architecture.
6	Cyfuture India Private Limited	-	General	-NA-	Kindly confirm the number and type of third-party plugin licenses required (maps, PDF readers, translation tools, etc.). Can the Bank provide an indicative list?	Clarification: The list of plugins required for smooth functioning of the proposed web application shall be calculated by bidder. Bank has given illustrative list of the plugins required but this is not limited.
7	Cyfuture India	-	General	-NA-	Will the Bank provide translated content in Hindi and Odia, or should the cost of	Clarification:

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
	Private Limited				translation (human or automated) be factored into the quote?	The translation of content in Hindi and Odia shall be under scope of vendor. The cost involved for the translation shall be factored by the vendor.
8	Cyfuture India Private Limited	-	General	-NA-	Will SSL certificates and domain/DNS management be handled by the Bank, or should the bidder quote for those?	Clarification: The SSL certificates, domain and DNS will be provided by Bank.
9	Cyfuture India Private Limited	-	General	-NA-	Will Bank provide replication setup and load balancer at DC/DR or should bidder provision this?	Clarification: Bank will provide network connectivity between DC and DR VMs for data replication. However, maintenance of the replication activity will be under scope of vendor.
10	Cyfuture India Private Limited	-	General	-NA-	Bank mentions integration with PAM, DDOS, WAF, SOC. Are licenses and configuration of these tools in bidder's scope?	Clarification: The license of agents for PAM, DDOS, Endpoint patch manager, WAF and SOC will be provided by Bank.
11	Cyfuture India Private Limited	-	General	-NA-	Will the Bank bear the cost of third-party STQC and CERT-In audits, or should the bidder include it in the financial bid?	Clarification: The pre-production and post production audits of the application shall be done by bidders. Post go-live the periodic VAPT audit will be done by Bank on halfyearly basis. The observation of the VAPT done by Bank shall be mitigated by vendor within the pervuew of VAPT policy of Bank with no extra cost.

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
12	Cyfuture India Private Limited	-	General	-NA-	Kindly confirm the experience and required skill set of the onsite L1 support	Existing clause remains unchanged
13	Cyfuture India Private Limited	-	General	-NA-	Who will provide Email/sms Gateways, if it is under bidders scope kindly specify the number of email and sms to be send daily/weekly/monthly/yearly.	Clarification: The APIs for email and SMS gateway will be provided by Bank. Vendor shall integrate the applications with SMS and email gateway.
14	Cyfuture India Private Limited	-	General	-NA-	Please clarify the volume and formats of existing content to be migrated. Will manual cleanup or content restructuring be required? Is data digitization also in the scope? Kindly provide the volume of data to be digitized.	Clarification: Data digitization is not under scope of this project.
15	Cyfuture India Private Limited	-	General	-NA-	How many CMS admin users need to be trained, and how many sessions are expected? Should we quote for both physical and online training?	Clarification: 2 admins users' to be trained
16	Cyfuture India Private Limited	-	General	-NA-	Is the bidder expected to commit to specific SEO KPIs such as page rank improvement, domain authority, or keyword ranking within a given timeline?	Clarification: SEO KPIs are not under scope of this project.
17	Cyfuture India Private Limited	-	General	-NA-	Is there a fixed or expected number of keywords that the bidder is required to work on for SEO optimization?	Clarification: Vendor shall ensure SEO optimization of Corporate website on Internet only.

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
18	Cyfuture India Private Limited	-	General	-NA-	The scope mentions social media integration, kindly clarify whether the bidder is also expected to manage the Bank's social media pages (including content creation, posting, and community management), or if the scope is limited only to technical integration on the website.	Clarification: The social pages of Bank will be maintained by Bank. Vendor shall provide technical integration with Corporate website on Internet only.
19	San DaTran	5	Purpose of RFP	The entire supply and maintenance of the infrastructure, including any software, application, database etc involved in this project shall be the responsibility of the bidder	As per the commercial format OGB is expecting price for Web Development, DB License, other software & Resource. Kindly clarify if OGB is expecting us to include the price for all the other infrastructure requirements, CMS etc. as part of the Web development cost or is there some other calculation.	Clarification: Vendor shall factor all requirements except Servers, OS and Network connectivity.
20	San DaTran	10	A. Common scope of work for both the sites INFORMATION SECURITY	Any observations if made by such auditors, the remediation of all those observations forms part of the scope of the bidder without any commercials.	Kindly clarify on the expectation of the OGB from bidder by this statement.	Clarification: The pre-production and post production audits of the application shall be done by bidders. Post go-live the periodic VAPT audit will be done by Bank on halfyearly basis. The observation of the VAPT done by Bank shall be mitigated by vendor within the pervuew of VAPT policy of Bank with no extra cost.
21	San DaTran	10		The website has to be guarded against any type of cyber-attacks.	As OGB would be assisting with the shortlisted bidder on the current security posture of the bank, kindly clarify by this statement does the bank	Clarification: Website to be developed using Secure coding practices

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
					expect us to provide recommendations on the security measures?	
22	San DaTran	10		Hosting infrastructure (Database etc.) should be secured through firewall, Antimalware, Intrusion prevention and Anti Advance persistence threat tools/appliances.	Kindly clarify, does OGB expect bidder to configure the database completely as well as part of this project?	Clarification: Proposed website will be hosted in Banks DC/DR. Bidder has to do secure configuration
23	San DaTran	11		SB must ensure and incorporate all necessary security and control features within the application, OS, database, network etc.,	Kindly clarify on the expectation of the OGB from bidder by this statement.	Clarification: Proposed website will be hosted in Banks DC/DR. Bidder has to do secure configuration
24	San DaTran	12		24*7 support for website related malfunctions as defined in the RFP, SLAs and ability to log requests online.	Kindly clarify on the expectation of the OGB from bidder by this statement.	Existing clause remains unchanged
25	San DaTran	12	Scope of work for Website	-NA-	What is the specific quantity and format of existing content for migration?	Clarification: Will be shared to SB
26	San DaTran	12	Scope of work for Website	-NA-	Are there any existing APIs or data structures for HRMS and Active Directory integration, or will the bidder need to develop these integrations from scratch?	Clarification: In Scope of vendor
27	San DaTran	12	Scope of work for Website	-NA-	What is the expected volume of users and data for the Intranet Portal, especially for Personnel Information Management and Pensioner Data Management?	Clarification: 4000
28	San DaTran	12	Scope of work for Website	-NA-	What is the current version and technology stack of the existing website?	Existing clause remains unchanged

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29	San DaTran	18	6.2 OTHER TERMS & CONDITIONS:	-NA-	What are the expected volumes of data for migration from the current website and intranet?	Clarification: Will be shared to SB
30	San DaTran	18	6.2 OTHER TERMS & CONDITIONS:	-NA-	What are the current and future applications of the Bank for which integration with the proposed solution is required? Are there any specific integration methods or protocols preferred?	Clarification: REST APIs
31	San DaTran	18	6.2 OTHER TERMS & CONDITIONS:	-NA-	Requesting an extension to the 8 weeks go-live target been given by bank.	Existing clause remains unchanged
32	San DaTran	18	6.2 OTHER TERMS & CONDITIONS:	-NA-	Maintaining 99.99% uptime for both DC and DR environments is a demanding SLA that requires robust architecture, monitoring, and quick incident resolution, request bank to look into this.	Existing clause remains unchanged
33	San DaTran	18	6.2 OTHER TERMS & CONDITIONS:	-NA-	Migrating existing content "in any format, database" to a new CMS while ensuring SEO best practices can be challenging, especially if the source data is inconsistent or poorly structured, request bank to assist with resolving this issue.	Existing clause remains unchanged
34	San DaTran	18	6.2 OTHER TERMS & CONDITIONS:	-NA-	The bidder's obligation to support compatibility for any future hardware/software infrastructure upgrades without additional cost requires a timeline been put forth, hence request bank to guide with this timeline.	Existing clause remains unchanged

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
35	Liferay DXP	8	-NA-	The selected bidder shall develop, implement and maintain 2 web portals.	Please provide more details: 1.) Maximum number of visitors accessing the website on a peak time. Please do mention the time unit (per second or per minute or per day) 2.) What should be the average growth of concurrent visitors to be assumed annually?	Clarification: AS per company standard
36	Liferay DXP	8	-NA-	1. Bank's corporate website to be published in Internet	On a peak usage, how many employees will concurrently use the intranet portal?	Clarification: 30% of the total staff of around 4000
37	Liferay DXP	24	-NA-	The selected bidder shall develop, implement and maintain 2 web portals.	ON Page 10, it is mentioned 26. There should be 2 instances of the site viz. one for staging and one for production. Please clarify if Staging is the UAT or different instances are required.	Clarification: The Staging instance is UAT only
38	Liferay DXP	24	-NA-	2. Intranet Portal to be used by Bank's staff in Bank's LAN	Is having 10 units of VM mandatory? It might be possible that based on the best practices, the number of VMs might be higher considering Prod, DR and UAT. Please provide some clarifications.	Existing clause remains unchanged
39	Centelon consultancy pvt Ltd	28	EMD	The Bidder is required to deposit ₹2,00,000/- (Rupees Two Lakh only) in the form of Bank Guarantee issued by a scheduled commercial bank valid for 6 months, with a claim period of 1 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format in GeM or in form of Demand Draft issued by any Schedule Commercial Bank on behalf of Odisha Grameen Bank payable at Bhubaneswar.	Please confirm exemption from EMD for MSMEs.	Clarification: EMD exception will be granted as per GeM GTC

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
40	Centelon consultanc y pvt Ltd	47	Minimum Eligibility criteria – point 4 Experience:	Experience: The Bidder should have successfully completed similar projects (designing, development & implementation of CMS based Websites) of comparable stature in any Nationalized bank or in RRBs or an Insurance Company or in PSUs or Any Govt Organisation under Government of India only or Government of Odisha during last 3 years as on bid submission date.	We have experience in developing and maintaining Website for a Pension Fund in India (ICICI Prudential Pension Fund – which is a subsidiary of ICICI Prudential Life Insurance Company). Please confirm if this would be considered as compliant.	Existing clause remains unchanged
41	Centelon consultanc y pvt Ltd	48	Minimum Eligibility criteria – point 9 :	Bidder should have either owned or subcontracted service / support infrastructure at Odisha, and should be able to provide efficient and effective support.	We currently do not have a setup in Odisha however, should we be awarded this contract, we will commit to either setting up a support office or appoint a subcontractor who will undertake support of the services provided to Odisha Grameen Bank. Please consider.	This clause stands deleted
42	Centelon consultanc y pvt Ltd	9	Backend Panel for content management/updat ion - point 2	Bank would preferable CMS like: Adobe, Liferay, Sitecore but not limited to or Any popular License CMS platform.	Are open-source CMS platforms (e.g., Drupal/WordPress Enterprise) acceptable if they meet all requirements, or must the CMS be enterprise-licensed only?	Clarification: Bank has asked for Any popular License CMS platform .
43	Centelon consultanc y pvt Ltd	9	Backend Panel for content management/updat ion - point 2	Bank would preferable CMS like: Adobe, Liferay, Sitecore but not limited to or Any popular License CMS platform.	Can the CMS be decoupled/headless (i.e., used with a separate frontend framework), or must it be a monolithic setup with tightly integrated templates and backend?	Clarification: If it complies secure coding practices and security

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44	Centelon consultanc y pvt Ltd	18	Pensioner Data Management – point 9	Outside intranet access for pensioners to check their details.	How should pensioners access their data externally (separate extranet)? What authentication is required?	This clause stands deleted
45	Centelon consultanc y pvt Ltd	18	Pensioner Data Management – point 1 & 9	Capture and store comprehensive pension details (service duration, contributions, eligibility)	Will the pensioner access require integration with external APIs (e.g., UIDAI for Aadhar validation)?	This clause stands deleted
46	Centelon consultanc y pvt Ltd	20	Other Terms & Condition - point 25	Bundled Login Feature needs to be enabled i.e. all options with login must be bundled under a single login. Links to Bank's internet banking for personal users/corporate users/ /login for Staff/Ex-Staff etc. must all be bundled under a single login.	Is Two-Factor Authentication (2FA) or Multi-Factor Authentication (MFA) required for any of the user roles, particularly for staff or ex-staff accessing sensitive modules in the intranet portal (e.g., personnel information, pension details, circular approvals)?	Clarification: Through LDAP
47	Centelon consultanc y pvt Ltd	23	Infra and Software	The 10 units of VMs required for UAT, Production and DR setup with Microsoft Server 2022 Operating system will be provided by Bank Rest all license and Database will be provided by bidder.	The RFP states that 10 VMs with OS and the staging server will be provided by the Bank, along with network connectivity. Could you please confirm whether the hardware specs (CPU, RAM, storage) of these VMs are predefined or can be proposed by the vendor based on solution sizing?	Clarification: Will be shared to SB
48	Centelon consultanc y pvt Ltd	36	General Terms: point 21	The application shall be able to do single sign on facility using Active Directory Services so that the user creation/assignment of role and responsibility and generation of required reports go smooth wherever applicable.	Please provide details of the Active Directory (AD) integration. Is LDAP or SAML-based authentication expected or Azure AD? Will the vendor receive access to AD schema and service accounts for testing and integration purposes?	Clarification: The mode of communication for AD authentication for Intranet portal shall be on LDAP.
49	Centelon consultanc y pvt Ltd	9	Backend Panel for content	The website must be multilingual at the time of go-live, and it is the bidder's responsibility to translate and incorporate the languages	The RFP requires multilingual support. Will the Bank provide translated content, or should the bidder use	Clarification: The translation of content in Hindi and Odia shall be under scope of

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
			management/updat ion - point 3		translation services? Are automated machine translation APIs (e.g., Google Translate) acceptable for draft translations?	vendor. The cost involved for the translation shall be factored by the vendor.
	Centelon consultanc 50y pvt Ltd	14	Design & Infrastructure – Point 15.b	Migrate existing content in various formats and databases to the new proposed corporate website in a SEO friendly manner.	Can you confirm whether a structured content/data dump will be provided from the existing website and intranet portals to assist in migration, or whether the vendor will be responsible for manual extraction.	Clarification: Database dump and static content will be shared to SB.
	Centelon consultanc 51y pvt Ltd	11	Information Security – point n	SB shall provide the secured software solution (initial as well as updates) free from vulnerabilities during the term of Agreement.	Are there any technology platforms or libraries that are explicitly disallowed (e.g., GPL-licensed libraries, unsupported open-source plugins, etc.) due to compliance or legal concerns?	Clarification: If it does not complies secure coding practices and security. SB has to deploy secure coding practices
	Centelon consultanc 52y pvt Ltd	19	Other Terms & Condition– point 11	The bidder should facilitate social media integration with the website. Bidder must ensure the integration of the Bank's Social Media handles i.e. Facebook, Twitter, LinkedIn, youtube, instagram etc. on the new website.	Is the expectation to implement standard social share buttons on specific content types (e.g., articles, blogs, announcements), or across all public pages of the website? Should the vendor implement native share functionality provided by social platforms, or use a third-party service (e.g., ShareThis, AddToAny), and are there any restrictions on third-party SDK usage due to data privacy concerns?	Clarification: The social pages of Bank will be maintained by Bank. Vendor shall provide technical integration with Corporate website on Internet only.
	Centelon consultanc 53y pvt Ltd	19	Other Terms & Condition – point 11	The bidder should facilitate social media integration with the website. Bidder must ensure the integration of the Bank's Social Media handles i.e. Facebook, Twitter, LinkedIn, youtube, instagram etc. on the new website.	If platform API integration (e.g., Facebook Graph API, Twitter API, LinkedIn API) or tracking pixels (e.g., Facebook Pixel, LinkedIn Insight Tag) are expected, will the Bank provide the	Clarification: The social pages of Bank will be maintained by Bank. Vendor shall provide technical integration with Corporate website on Internet only.

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
					required verified business account credentials, API keys, or tokens?	
54	Centelon consultanc y pvt Ltd	21	3rd Party Integrations – Point 5	Bank has taken service for many validation API's and Development of the front end and assistance for integration for them will be in the scope of SB.	Will the vendor be required to integrate with any government or regulatory APIs (e.g., UIDAI, NPCI, RBI APIs)? Can you share all the possible integrations that are expected in the platform?	Clarification: Yes. It will be shared to SB.
55	Centelon consultanc y pvt Ltd	23	System/Network Administration – point 3	Patch update	Is the vendor expected to configure and manage OS-level security settings (firewalls, antivirus, patching) on the provided VMs, or will that be handled by the Bank's IT team?	Clarification: In Banks Scope
56	Centelon consultanc y pvt Ltd	23	Infra and Software	The selected Bidder has to implement the entire solution (including DB) in DC, DR (in Virtualized OS provided by Bank) and UAT setup of the Bank.	Will the Bank allow or provide any infrastructure for container-based deployment (e.g., Docker, Kubernetes), or should the deployment be done on traditional VM-based environments only?	Clarification: No. Only VM-based environments will be provided by bank.
57	Centelon consultanc y pvt Ltd	18	MIS Reports	MIS (Management Information System) reports are essential for tracking and analyzing the different aspects of the department. These reports provide valuable insights into various aspects of the department and help in making informed decisions	Will the data for these reports be fetched from existing systems like HRMS or maintained within the intranet portal itself? If integration is needed, can you please provide details of the data source(s).	Clarification: Yes, Through Existing systems.
58	Centelon consultanc y pvt Ltd	17	Circular Management	Circular Management	Will the Bank provide standardized circular/memo templates, or should the vendor design a customizable template engine within the Circular Management module? Is public access to certain circulars via the main website expected, or is this	Clarification: Bank will provide Standard circulars, for the proposed circular management module.

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
					module intended only for intranet/internal use?	
59	Centelon consultanc pvt Ltd	17	Circular Management	Circular Management	Will the Circular Management module need to integrate with the Bank's Active Directory and/or HRMS system to automatically assign user roles, departments, and enable targeted notifications (e.g., based on designation, location, or role), or will all user-role mapping be managed manually within the application?	Clarification: Yes
60	Centelon consultanc pvt Ltd	17	Document Repository	Document Repository	Should all documents be stored solely within the provided server storage space, or is it acceptable to use external object storage solutions such as S3-compatible services for document storage?	Clarification: Only in servers storage provided by Bank.
61	WEBSTEP Technologies Private Limited	9	f (2)	The bidder shall provide all necessary support for usage of the Backend Solution/System for creating new page, posting/ updating and managing the overall content of the website. Bank would preferable CMS like: Adobe, Liferay, Sitecore but not limited to or Any popular License CMS platform	Kindly Confirm if customs CMS develop with Laravel framework can be used for the development of the website	Clarification: Bank has asked for Any popular License CMS platform.
62	WEBSTEP Technologies Private Limited	10	26	There should be 2 instances of the site viz. one for staging and one for production	Creating two instances of the website shall increase the cost of total project. Kindly confirm	Clarification: The Staging instance is UAT only
63	WEBSTEP Technologies Private Limited	10	g, (b)	Service Provider must ensure DC and DR set up.	Kindly elaborate the role of the service provider for setting of DC & DR	Clarification: Bank will provide network connectivity between DC and DR

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	es Private Limited					VMs for data replication. However, maintenance of the replication activity will be under scope of vendor.
64	WEBSTEP Technologies Private Limited	10	g, (c)	Bank shall conduct VAPT, Vendor Audit, IS Audit or any other audit from time to time. Any observations if made by such auditors, the remediation of all those observations forms part of the scope of the bidder without any commercials	Please confirm the no of times the audit shall be conducted during the contract period. Also confirm who will pay the audit fees.	Clarification: The pre-production and post production audits of the application shall be done by bidders. Post go-live the periodic VAPT audit will be done by Bank on half yearly basis. The observation of the VAPT done by Bank shall be mitigated by vendor within the purview of VAPT policy of Bank.
65	WEBSTEP Technologies Private Limited	10	g, (d)	The bidder must ensure continuous uptime at all times i.e server uptime has to be 100%.	Since the server is not supplied or under the maintenance of the bidder considering 100% uptime of the server is the challenging task.	Clarification: Bank will provide network connectivity between DC and DR VMs for data replication. However, maintenance of the replication activity will be under scope of vendor.
66	WEBSTEP Technologies Private Limited	10	g (h)	Hosting infrastructure (Database etc.) should be secured through firewall, Antimalware, Intrusion prevention and Anti Advance persistence threat tools/appliances.	As the website is hosted in DC & DR of the Bank. All the software (firewalls, malwalls) and hardware share not in the perview of the selected bidder, Kindly Confirm	Clarification: In Banks Scope
67	WEBSTEP Technologies Private Limited	12	Bullet point	DB licenses with DC-DR replication will be in scope of SB	Kindly Confirm the no of licenses required for DC & DR	Clarification: To be factored by bidder for DC-DR-UAT environments for both site

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68	WEBSTEP Technologies Private Limited	12	Bullet point	The software should support multi-lingual feature – with at least English, Hindi and Odia at the time of go-live.	Kindly confirm who will provide the Odia language for content, Bank or Bidder	Clarification: The translation of content in Hindi and Odia shall be under scope of vendor. The cost involved for the translation shall be factored by the vendor.
69	WEBSTEP Technologies Private Limited	22	M. Operation and Maintenance	Operation and Maintenance is for 5 year from the date of go live	Kindly confirm if maintenance is for 5 years from the go live date. In the page no 19 of 57, warranty period is 2 Years and maintenance for 3 years.	Amended: Refer Table # 1 Sl. No. 1
70	WEBSTEP Technologies Private Limited	23	S. Infra and Software	The selected Bidder has to implement the entire solution (including DB) in DC, DR (in Virtualized OS provided by Bank) and UAT setup of the Bank.	This point need more clarity, hence request you please elaborate that point.	Existing clause remains unchanged
71	WEBSTEP Technologies Private Limited			Local Office at Bhubaneswar / Odisha	Kindly accept self-declaration from the Director level of the Organisation towards opening of Support Office / Sile Office at Bhubaneswar / Odisha within 15 days from signing of Contract.	This clause stands deleted
72	WEBSTEP Technologies Private Limited	21	E. 3rd Party Integrations	Bank has taken service for many validation API's and Development of the front end and assistance for integration for them will be in the scope of SB.	Kindly share the validation API which need to be integrated	Clarification: It will be shared to SB.
73	GEM Representation received		Annexure – A (1) (Eligibility Criteria and Bidder's assessment)	Experience: The Bidder should have successfully completed similar projects (designing, development & implementation of CMS based Websites) of comparable stature in any Nationalized bank or in RRBs or an Insurance Company or in PSUs or Any Govt Organisation under Government of India only or Government of	Request for change : Experience: The Bidder should have successfully completed similar projects (designing, development & implementation of CMS based Websites) of comparable stature in any Nationalized bank or in RRBs or an Insurance Company or in PSUs or Any Govt Organisation under Government of	Existing clause remains unchanged

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
				Odisha during last 3 years as on bid submission date.	India only or Government of Odisha during last 5 years as on bid submission date.	
74	GEM Representation received		Payment terms	Onetime Cost towards Implementation	Request you to share the phases wise Payment percentage milestone towards implementation	Existing clause remains unchanged
75	GEM Representation received		Payment terms	Payment of One Time Cost towards Software with CAPEX license cost: a) 80% of OTC of software capex license cost on delivery of license in the name of Odisha Grameen Bank attached to ID – itd@odishabank.in or on submission of Paper license issued in the name of Odisha Grameen Bank. The license details shall match to the specification submitted with technical proposal. b) Balance 20% of OTC of software capex license cost will be released on go-live of all solutions under deliverables of vendor and on go-live signoff. In case of partial go-live of any solution is accepted by Bank, than the balance 20% of OTC of software capex license cost associated with the solution will be release on submission of go-live signoff of that solution. The payment will be released after deduction of applicable taxes and penalty.	Request for modification Payment of One Time Cost towards Software with CAPEX license cost:100 %	Existing clause remains unchanged
76	GEM Representation received		Payment terms	Payment for Onsite Man-power resources: The payment towards onsite man-power resources at Bank's sites will be released as equated Quarterly Arrear	Payment for Onsite Man-power resources: The payment towards onsite man-power resources at Bank's sites will be released as equated Monthly Arrear	Existing clause remains unchanged