

Sr.No	Page	& Point No	RFP Points	Bank's Revised Amendment
1	3	Point 8	The bidder should submit a certificate by their company secretary certifying the components as per Annexure -I	The bidder should submit a certificate issued by their <b>company secretary or equivalent authorised signatory</b> , certifying that all the components/ parts/ assembly/ software quoted/used in the ATMS/ CDs, ACs, UPS and any other equipment were original/ new components/parts/assembly/software, and that no refurbished/ duplicate/second hand components/ parts/assembly/software were being used or would be used.
2	1	Point 1.1 , No 5	21/11/2016 3PM	05/12/2016 3PM
	1	Point 1.1 , No 6	21/11/2016 3PM	06/12/2016 3PM
3	8	point1.6-(e)	project management-Bidder should identify one representative at all the Regional offices and Bhubaneswar	No Amendment
4	8	point1.6-(a)	eJ is to be extracted of all transactions and to upload in central server	Successful bidder to provide the facility to extract the electronic journals, CCTV footage for all the transactions or activity in the ATM Sites to a centralized location server and should provide EJ viewing facility to the Bank. The bidders need to procure server for the same as required. The same should be added to the commercial which will be considered for the L1 selection. The bidder should have connectivity with our switch vendor.The expense incurred for the activity will be borne by bank.
5	55	33	Voice Guidance	No Amendment
6	32	7	Remote Key Distribution software	Amended : This clause Not Required
7	32	8	Software Distribution Capacity	Monthly payment will be factored for this in commercial.
8	32	11	CCTV- 2 Nos.	Additional cctv with DVR system should be provided with extracost. The same will be considered for L1 selection.
9	14		40 % of of invoice value of ATM/CD after successful installation , configuration and operationalisation of ATMs/CDs as per <b>BANK REQUIREMENT</b>	No Amendment
10	44	1	Providing and fixing modular Distribution box....	1 Modular distribution box required
11	52	7	Operating system & Controlling software	Bidder need to provide antivirus application if needed along with license and patch if required.Any issue in network or functioning due to antivirus will be the responsibility of the bidder. Bidder may factor the license cost in the bid. License should be issued for the complete period of the project.
12	52	7	Remote Login	No Amendment
13	52	7	Multivendor	No Amendment
14		Point 26 a.	Should be capable of Audio guidance in Ten languages	Should be capable of Audio guidance. (The required .WAV files to be provided by the Bank.) Inbuilt Speaker should be there for any announcement or audio guidance to customer.
15		Point 33	Voice Guidance	No Amendment
16	7	d. Training:	The Bidder shall provide the user level training for a minimum of 2 and a maximum of 4 persons identified by the Bank, at each CD site, without any additional cost to the Bank.	No Amendment
17	3		d) The ATMS/ CDs etc should be delivered to various locations within 5 (Five) weeks from the date of acceptance of the Purchase Order (including pre-dispatch inspection process). Locations wherever the road permit is required and the total delivery period of the ATMS/ CDs at the specified location will be 6 (Six) weeks from the date of acceptance of the Purchase Order (Proof of document should be submitted along with the invoice). The address of location for delivery of ATMS/ CDs will be advised through Purchase Order. The bidder should take care of any permits (e.g Road permit)/ Inter-state /Intra-state transportation formalities during the transit of the Hardware. Bank will not be responsible for any delay in delivery due to such permits/formalities. UPS, AC, TIS Materials, Burglar alarm, Hooter and other materials as applicable should be delivered and installed within 4 (Four) weeks from the date of acceptance of purchase order.	The ATMS/ CDs etc should be delivered to various locations within 5 (Five) weeks from the date of acceptance of the Purchase Order (including pre-dispatch inspection process). Locations wherever the road permit is required and the total delivery period of the ATMS/ CDs at the specified location will be 6 (Six) weeks from the date of acceptance of the Purchase Order (Proof of document should be submitted along with the invoice). The address of location for delivery of ATMS/ CDs will be advised through Purchase Order. The bidder should take care of any permits (e.g Road permit)/ Inter-state /Intra-state transportation formalities during the transit of the Hardware. Bank will not be responsible for any delay in delivery due to such permits/formalities. UPS, AC, TIS Materials, Burglar alarm, Hooter and other materials as applicable should be delivered and installed within 4 (Four) weeks from the date of acceptance of purchase order or availability of site for TIS which one is later.

18	10	1.8.1	f) Delivery for the above purpose is deemed to be complete only when all the items specified in the Purchase Order are completely delivered and date of delivery is the date on which the last item is delivered. If this delivery schedule is not maintained, a penalty of one half percent (0.5%) of (CD cost in case of CD Machine or cost of site readiness in case site not ready) (location wise) for each week or part thereof of the delay subject to a maximum penalty not exceeding five percent (5 %) of the ATMS/ CDs cost/ site preparation cost as applicable (location wise) will be levied from the expiry of due date i.e. from 5 weeks (of acceptance of Purchase Order) (where road permit is not involved) / 6 weeks	No Amendment
19		1.5	Bidder is required to provide maintenance for all equipments (including batteries) for 5 years i.e. 3 years comprehensive onsite warranty and 2 years onsite AMC. The Contract duration is for a period of 5 years. The bidder is required to provide 3 years comprehensive onsite warranty for all equipments supplied by the bidder and further provide 2 years comprehensive onsite AMC.AMC is also required for UPS batteries.	Warranty and AMC : Maintenance for ATM CDs and accessories , AC units and stabilisers, UPS and batteries,earthing,CCTV and DVR system,Burglar alarm,electrical equipments and modular distribution box, Fire extinguishers are for 5 years(One year comprehensive warranty and Four years comprehensive AMC) <b>Exclusion from warranty and AMC : Consumables like Printer head, Gas of AC,Paper.</b>
20			Earthing is part of product cost or TIS	Part of TIS.Earthing should be of Chemical earthing.
21			1.6 CENTRALISED ELECTRONIC JOURNAL PULLING, CONTENT DISTRIBUTION & SWITCH FEED MECHANISM:	No Amendment
22		1.12	a) 60% of the Invoice value of the ATMS/ CDs shall be made on Delivery Payment shall be released within 60 working days from the date of submission of required documents in full. b) 40% of the invoice value of the ATMS/ CDs after successful installation, configuration and operationalisation of the ATMS/ CDs as per Bank's requirement. c) In case installation of ATMS/ CDs is delayed due to Bank and the delay is more than 30 days then 20 % of the invoice value of the ATMS/ CDs shall be paid on submission of Site is not Ready (SNR) certificate duly signed by bank officials from respective Branch / Regional Office / Other office locations and on submission of bank guarantee for 20 % of the Invoice value for a period of 3 months with a claim period of 45 Days. d) 100% of the invoice value on charges for Centralized Electronic Journal (EJ) pulling, Software & Content distribution at ATMS/ CDS, Helpdesk and Incident Management and consumables if any shall be payable on monthly basis on submission of respective reports e) 100% of the invoice value regarding ATM site preparation will be paid after site handover to the bank.	No Amendment
23			Pricing	No Amendment
24		1.9	a. Within 15 (Fifteen) days (exclusive of holidays) of the date of acceptance of the Purchase Order, the Successful Bidder shall furnish a bank guarantee (for delivery) for a period of 6 months with a claim period of 45 Days from the date of expiry of guarantee for an amount equivalent to 20% of the order value in the format as per Annexure K.  Similarly, One month prior to expiry of the Performance guarantee, the successful bidder shall furnish a fresh Bank Guarantee (for AMC) for initial period of 24 months for an amount equal to 10% of the AMC Amount. The similar condition is applicable for subsequent AMC period if bank opts but not later than 2022-23.	e)Similarly, one month prior to expiry of the guarantee (for delivery), the successful bidder shall furnish a fresh Bank Guarantee (for performance) for an initial period of 66 months for an amount equal to 10% of the order value covering the period of 1 year comprehensive on-site warranty (as per format enclosed in Annexure L) and 4 years comprehensive on-site AMC with a claim period of 45 Days from the date of expiry of guarantee. The validity of the guarantee period shall cover the warranty expiry date and AMC period of the last system supplied. This is equally applicable to ATMS/ CDs procured under clause 1.11 of this RFP. f) If bank goes for extended comprehensive AMC of 2 years after 5 years contract period: Similarly,One month prior to expiry of the Performance guarantee, the successful bidder shall furnish a fresh Bank Guarantee (for AMC) for initial period of 24 months for an amount equal to 10% of the AMC Amount. The similar condition is applicable for subsequent AMC period if bank opts but not later than 2022-23. <b>The structure of AMC will be quarterly advance.</b>
25		02-Jan		No Amendment

26		1.8.2.2	The table below specifies the end-to-end link uptime matrix along with Mean Time To Resolve (MTTR). penalty of Rs. 500/- (Rupees five hundred only) per hour subject to a cap of Rs. 2000/- per day	Bidder shall ensure that the full configuration of the Equipment is available to Bank in proper working condition and ensure <b>minimum uptime of 96% in rural, 98 % in Semi urban and 98.5% in urban sites of (Tier 1,2,3) with a service window of 8AM to 8PM including Holidays</b> , and maximum downtime per instance for each CDM should be less than four hours for metro/urban centers and six hours for other centers, counted by the Bank from the time the fault is reported failing which a penalty of Rs. 100/- (Rupees One hundred only) per hour subject to a cap of Rs. 1000/- per day will be deducted by the Bank for the period in excess of 4/6 hours, from the Annual Maintenance Charges payable or Performance guarantee bond. The downtime will be computed from the time of ticketing of the relative fault at the vendor's Management Center or reported to the Management Center by the Bank, whichever is earlier. <b>Bidder need to Provide one customer care email-id for complain raising using ATM-ids.Bidder need to Provide complain Ticket number within 30 minutes of raising complain from bank. Incase of any delay downtime will be calculated after 30 minutes of reporting complain from bank.Apart from above mentioned resolution time additional penalty of Rs 2000 per 1% below the minimum uptime mentioned per site will be applicable.</b>  Penalty for UPS will be charged in the same mechanism as CDs. For any other equipment like fire extinguisher and ACs, service should be provided and rectification of reported problem within NEXT BUSINESS DAY. In case of failure of the Selected Bidder, a <b>penalty of Rs.50/- per hour per other equipment would be charged. The daily cap on the penalty will be Rs300/- per CD per day.</b> Apart from above mentioned resolution time additional penalty of Rs 1000 per 1% below the minimum uptime mentioned per site will be applicable.
27		1.4	a) Bank reserves its right to ask the successful bidder to provide one full set of ATMS/ CDS(as per technical specification as provided in Annexure G of the RFP) for configuration & testing of the ATMS/ CDs at the Bank's Information Technology Department, Head Office, Bhubaneswar. Such systems should be provided within 7 (seven) days from the date of request made by the Bank.	Optional
28		1.4	b) The Successful Bidder should arrange for Pre-dispatch Inspection of the ATMS/ CDs to enable the Bank or its agents/ auditors entrusted with the job of verification of the ATMs/CDs, to inspect and get certified. Bank reserves the right to get other equipments like UPS & AC Units inspected on random basis. Pre-dispatch inspection of ATMS/ CDs will be done at factory or other locations within India / Abroad by a team of officers (maximum 3) from the Bank.	No Amendment
29	59	9.2	UPS-Ambient Temperature 0 to 50 Deg C	Ambient Temperature <b>10 to 45 deg C inside ATM premises</b> only for UPS and not for Batteries.
30	60	18	Load Management.Signage On time and Off time control through inverter output when mains is present only - shall not work in battery mode.	No Amendment
31	5	36	All the ATMs and premises should be accessible to the entire physically challenged person. Any Physically challenged person should be able to operate all our ATMs smoothly.	No Amendment
32	14	14	100% of the invoice value regarding ATM site preparation will be paid after site handover to the bank.ATM site handover will be done after go-live or operationalisation of the complete ATM site including AC, signage board, AC, Earthing, UPS, Wiring Board, Burglar Alarm, CCTV etc.	No Amendment
33	37	37	Hemco/Hyper or equivalent make, Godrej or equivalent Lock, Customized handle, Necessary frosted film only on the middle portion of the glass etc complete all as per drawings and instructions of the Architect/ Bank. Frosted film	No Amendment
34		39 (7b)	Wooden boxing for the above shutter with 1.00 Sft. 19 mm Marine Ply to be covered with grey laminate. Plywood to be boiling water proof	Aluminium composite panel boxing for the above shutter (Sq. Ft.)

35		39 (9)	Providing & fixing Wooden Storage Cabinet	Providing & fixing iron Storage Cabinet , on all four sides, 2 shelves inside with wire manager slots, finished with enamel paint , appropriate slots to be made for air circulation on either sides, approximate size 3' x 3' x 8' and should accommodate UPS, Batteries, NIU and belongings of Security Guard as per the drawings and instructions of the Architect/Bank. The iron storage to be placed in the back room. Louvers to be used instead of slots (No.)
36		A	Mandatory Items	Not Required in Back room wall.
37	44		LIST OF ITEMS REQUIRED FOR INFRASTRUCTURE CREATION OF	5 KVA stabiliser Range is from 50 to 240 volt. ABCD type of Fire extinguisher need to be installed.Smoke detection facility to be added in the line item.Smoke detector should detect and alert the alarm system for any kind of smoke.
38	5	1.5 a. V	Any delay in installation of CDs and other equipments for whatsoever reasons should not entail in expiry of insurance and the same should be continued to be extended up to the date of installation and acceptance of the CDs and other equipments by the Bank	Any delay in installation of CDs and other equipments for whatsoever reasons should not entail in expiry of insurance and the same should be continued to be <b>extended up to 1 month from the acceptance of the CDs and other equipments by the Bank</b>
39	7	1.5 b. IV	The bidder to deploy the display screens in CDs as and when the bank makes any modifications in CDs without any additional cost in the tenure of the contract including the AMC period. The display screens will be provided by the Bank.	No Amendment
40	7	1.5 b. IX	If any particular CD is becoming out of order for technical reasons for more than three times in a period of 4 weeks, the Bank may ask the bidder to replace the CD and bidder should replace the CD with another new CD at no additional cost to the Bank	No Amendment
41	7	1.5 b. X	The bidder has to update/supply/install necessary changes in CDs, if any due to regulatory/statutory compliance at no extra cost to the Bank	The bidder has to update/supply/install necessary changes in CDs, if any due to regulatory/statutory compliance at no extra cost to the Bank. <b>The Implementation will be done as per mutually agreed timeline.</b>
42	8	1.6	CENTRALISED ELECTRONIC JOURNAL PULLING, CONTENT DISTRIBUTION & SWITCH FEED MECHANISM	No Amendment
43	10	Clause X	CDs (including all major components like Printers, Card readers, VSS, PC and components, Mother Boards, Monitor, Pin Pad, vault lock etc. other than consumables like paper, ribbon, rollers) shall carry a free comprehensive, onsite warranty for a minimum period of Three (3) Years and AMC for next Two (2) Years	CDs (including all major components like Card readers, VSS, PC and other components, Mother Boards, Monitor, Pin Pad, vault lock etc. other than consumables like paper, ribbon, rollers,printer head,AC gas) shall carry a free comprehensive, onsite warranty for a minimum period of One Year and Comprehensive AMC for next Four (4) Years
44	12		Uptime	Already ammended above.
45	14	1.12	Payment Terms: a) 60% of the Invoice value of the ATMS/ CDs shall be made on Delivery of the ATMS/ CDs stipulated in the RFP. Payment shall be released by Head Office, Bhubaneswar on submission of proof of document such as delivery chalan duly counter signed by Bank official, Tax Invoice. Penalty if any shall be deducted from the amount payable as per clause 1.4 (d) of this RFP. Payment shall be released within 60 working days from the date of submission of required documents in full. b) 40% of the invoice value of the ATMS/ CDs after successful installation, configuration and operationalisation of the ATMS/ CDs as per Bank's requirement. Payment shall be released by on submission of proof of document such as installation cum warranty certificate along with ATMS/ CDs configuration report as per 1.5 (k) of the this RFP .Penalty if any shall be deducted from the amount payable as per clause 1.5 (g) of this RFP. Payment shall be released within 60 working days from the date of submission of required documents in full.	No Amendment
46	19	2.1.2.3	Acknowledgment issued by Manual Tendering system for having received the bid through Manual Tendering system.	Ammdened : This clause Not Required
47	25		Penalties	Already ammended above.

48	51	Clause 2	Processor	Minimum configuration of Intel i3 or equivalent processor with clock speed of 3.0 GHz or above.
49	51	Clause 5a	Keyboard & Mouse	Only Admin user should have access to all the services through the USB ports. PCI port should be provided and compatible keyboard and mouse to be provided by the bidder at each site. Other than Admin user no body should have access to USB ports.
50	52	Clause 6	Sensors	The CD must have necessary sensors to monitor Temperature Status, Vibration Status, Chest open status for sending Signal / Messages. Chest open status should be sent to switch.
51	52	Clause 7	Operating System & Controlling Software	No Amendment
52	53	Clause 8	Currency Chest	The external body should be in steel conforming to international standards like UL – 291 Level I & above / Cen L and above & Certificate should be in force. Resistance to Fire/Water/Temperature. Provision for external
53	53	Clause 12	Printers	Customer : <b>40 Column Thermal Printer</b> . Journal : <b>40 Column Thermal</b> to print aulTD trail as per the Bank's requirement Auto paper cut facility to throw the receipt to the customer. Should support Local Language Printing. Printer rolls should have sensor to indicate low supply to switch center. (Low Media Warning.)
54	54	Clause 17	Display Monitor to Customer: 10" and above touch screen.....	<b>15"</b> and above touch screen LED Colour Monitor. (Message display in language, Hindi and English.) Ability to add flash messages on welcome loop screens and all screens as requested by Bank. CDs to have the Privacy Screen filter to enable the view of the CD screen only to the customer standing in the front of the CD.
55	3	1.3	The bidder has registered net profit (after tax) for at least Two (2) financial year (Financial year shall mean an accounting period of 12 months. Figures for an accounting period exceeding 12 months will not be acceptable) in the immediate preceding 3 financial years as per audited accounts. Annual reports of 2013-14, 2014-15 and 2015-16 should be attached. In case of bidders whose financial year falls other than April March of the year and final audited accounts yet to be published, provisional results of 2015-16 (self certified) should be attached. (Documentary proof should be attached).	No Amendment
56	4	1.3	The bidder and the OEM should be an ISO 9001 / 14001 certified company. Latest Valid ISO Certificate of the Manufacturing / Assembly / integration facilities should be submitted. (Documentary proof should be attached).	4. <b>The bidder / OEM / premium partner / authorized reseller of the ATMs/CDs in India should be an ISO 9001 / 14001 certified company.</b> Latest Valid ISO Certificate of the Manufacturing / Assembly / integration facilities should be submitted. (Documentary proof should be attached).  5. The Bidder should be original equipment manufacturer (OEM) for ATMs/CDs or premium partner / authorized reseller of the ATMs/ CDs in India. The Bidder must be in position to provide support / maintenance / upgradation during the period of contract with the Bank. Bidder, be it OEM or premium partner / authorized reseller, to submit a letter of authorization / Manufacturer Authorization Form (MAF) as per format provided in Annexure E of this RFP. <b>Either OEM of ATMS/ CDs or any of its premium partner / authorized reseller in India shall participate in this RFP.</b>

57		Section 1.3:	The bidder must have presence with direct service centers or exclusive franchisee service centers or authorized service centers in our regional office locations. These locations should be staffed with support personnel with experience in service support of ATMS/ CDS/ peripherals / equipments proposed to be procured under this bid. Bidder to provide a list of service center/franchises with full details with address and contact of service engineers as in Annexure Q of the RFP along with the technical bid. (Documentary proof should be attached). Undertaking letter is to be submitted for providing the service within the Service level mentioned in the RFP. Bidders not having support infrastructure for either of the ATM CDs or Peripherals like ACs, UPS or other equipments are not eligible.	No Amendment
58		Point (a) & (b) / Section 1.12	a) 60% of the Invoice value of the ATMS/ CDs shall be made on Delivery of the ATMS/ CDs stipulated in the RFP. Payment shall be released by Head Office, Bhubaneswar on submission of proof of document such as delivery chalan duly counter signed by Bank official, Tax Invoice. Penalty if any shall be deducted from the amount payable as per clause 1.4 (d) of this RFP. Payment shall be released within 60 working days from the date of submission of required documents in full. b) 40% of the invoice value of the ATMS/ CDs after successful installation, configuration and operationalisation of the ATMS/ CDs as per Bank's requirement. Payment shall be released by on submission of proof of document such as installation cum warranty certificate along with ATMS/ CDs configuration report as per 1.5 (k) of the this RFP .Penalty if any shall be deducted from the amount payable as per clause 1.5 (g) of this RFP. Payment shall be released within 60 working days from the date of submission of required documents in full.	No amendment
59		Point no.11 / ANNEXURE -G	One purge Bin. Divert bin with lock and key. Should have sensor to send message low-cash supply to the switch center. (Low media indication.) Visual signal to confirm proper insertion of cassette.	No Amendment
60		Point no. 30 / ANNEXURE G	Operating temperature: 0 to 50 Degree C Storage : -10 to 70 Degrees C Relative Humidity: 10% to 90% non-condensing	Already ammended above.
61	53	11	One purge Bin. Divert bin with lock and key. Should have sensor to send message low-cash supply to the switch center. (Low media indication.) Visual signal to confirm proper insertion of cassette.	No Amendment
62	56	30	Operating temperature: 0 to 50 Degree C Storage : -10 to 70 Degrees C Relative Humidity: 10% to 90% non-condensing	Already ammended above.
63	2	3	The bidder has registered net profit (after tax) for at least Two (2) financial year (Financial year shall mean an accounting period of 12 months. Figures for an accounting period exceeding 12 months will not be acceptable) in the immediate preceding 3 financial years as per audited accounts. Annual reports of 2013-14, 2014-15 and 2015-16 should be attached. In case of bidders whose financial year falls other than April- March of the year and final audited accounts yet to be published, provisional results of 2015-16 (self certified) should be attached. (Documentary proof should be attached).	No Amendment

64	2	2	<p>The Bidder has registered a turnover of at least Rs.50 Crores (Rupees Fifty Crores) per financial year (Financial year shall mean an accounting period of 12 months. Figures for an accounting period exceeding 12 months will not be acceptable) for the last 3 financial years, (not inclusive of the turnover of associate companies) as per the audited accounts.</p> <p>Annual reports of 2013-14, 2014-15 and 2015-16 should be attached. In case of bidders whose financial year falls other than April- March of the year and final audited accounts yet to be published, provisional results of 2015-16 (self certified) should be attached. (Documentary proof should be attached).</p>	<p>The Bidder has registered a turnover of at least Rs.10 Crores (Rupees Ten Crores) per financial year (Financial year shall mean an accounting period of 12 months. Figures for an accounting period exceeding 12 months will not be acceptable) for the last 3 financial years, (not inclusive of the turnover of associate companies) as per the audited accounts.</p> <p>Annual reports of 2013-14, 2014-15 and 2015-16 should be attached. In case of bidders whose financial year falls other than April- March of the year and final audited accounts yet to be published, provisional results of 2015-16 (self certified) should be attached. (Documentary proof should be attached).</p>
65		<p>Page No : 14 Point No : 1.12</p>	<p>a) 60% of the Invoice value of the ATMS/ CDs shall be made on Delivery of the ATMS/ CDs stipulated in the RFP. Payment shall be released by Head Office, Bhubaneswar on submission of proof of document such as delivery chalan duly counter signed by Bank official, Tax Invoice. Penalty if any shall be deducted from the amount payable as per clause 1.4 (d) of this RFP. Payment shall be released within 60 working days from the date of submission of required documents in full.</p> <p>b) 40% of the invoice value of the ATMS/ CDs after successful installation, configuration and operationalisation of the ATMS/ CDs as per Bank's requirement. Payment shall be released by on submission of proof of document such as installation cum warranty certificate along with ATMS/ CDs configuration report as per 1.5 (k) of the this RFP .Penalty if any shall be deducted from the amount payable as per clause 1.5 (g) of this RFP. Payment shall be released within 60 working days from the date of submission of required documents in full.</p>	No Amendment
66		1.3	<p>The bidder and the OEM should be an ISO 9001 / 14001 certified company. Latest Valid ISO Certificate of the Manufacturing / Assembly / integration facilities should be submitted. (Documentary proof should be attached).</p>	No Amendment
67		1.3	<p>The bidder must have presence with direct service centers or exclusive franchisee service centers or authorized service centers in our regional office locations. These locations should be staffed with support personnel with experience in service support of ATMS/ CDS/ peripherals / equipments proposed to be procured under this bid. Bidder to provide a list of service center/franchises with full details with address and contact of service engineers as in Annexure Q of the RFP along with the technical bid. (Documentary proof should be attached). Undertaking letter is to be submitted for providing the service within the Service level mentioned in the RFP. Bidders not having support infrastructure for either of the ATM CDs or Peripherals like ACs, UPS or other equipments are not eligible.</p>	No Amendment
68		1.4 b	<p>b) The Successful Bidder should arrange for Pre-dispatch Inspection of the ATMS/ CDs to enable the Bank or its agents/ auditors entrusted with the job of verification of the ATMS/CDs, to inspect and get certified. Bank reserves the right to get other equipments like UPS &amp; AC Units inspected on random basis. Pre-dispatch inspection of ATMS/ CDs will be done at factory or other locations within India / Abroad by a team of officers (maximum 3) from the Bank. The Successful Bidder shall assist the inspecting officials in the verification of the ATMS/CDs. In case any defect is found in the ATMS/ CDS, or if any discrepancy is found during such inspection, Bank shall not certify the ATMS/ CDs for dispatch.</p>	No Amendment
	3			

69		Page-4 1.4 d	The ATMS/ CDs etc should be delivered to various locations within 5 (Five) weeks from the date of acceptance of the Purchase Order (including pre- dispatch inspection process). Locations wherever the road permit is required and the total delivery period of the ATMS/CDs at the specified location will be 6 (Six) weeks from the date of acceptance of the Purchase Order (Proof of document should be submitted along with the invoice). The address of location for delivery of ATMS/ CDs will be advised through Purchase Order. The bidder should take care of any permits (e.g Road permit)/ Inter-state /Intra- state transportation formalities during the transit of the Hardware. Bank will not be responsible for any delay in delivery due to such permits/formalities. UPS, AC, TIS Materials, Burglar alarm, Hooter and other materials as applicable should be delivered and installed within 4 (Four) weeks from the date of acceptance of purchase order.	No Amendment
70		Page-4 1.4 f	f) Delivery for the above purpose is deemed to be complete only when all the items specified in the Purchase Order are completely delivered and date of delivery is the date on which the last item is delivered. If this delivery schedule is not maintained, a penalty of one half percent (0.5%) of (CD cost in case of CD Machine or cost of site readiness in case site not ready) (location wise) for each week or part thereof of the delay subject to a maximum penalty not exceeding five percent (5 %) of the ATMS/ CDs cost/ site preparation cost as applicable (location wise) will be levied from the expiry of due date i.e. from 5 weeks (of acceptance of Purchase Order) (where road permit is not involved) / 6 weeks	No Amendment
71		1.5 iv & V 5	The bidder is responsible for supply and delivery, transportation, transit insurance, storage and installation, insurance up to acceptance by the bank, installation and commissioning of CDs at sites including integration, acceptance testing, documentation, warranty, annual maintenance. v. Any delay in installation of CDs and other equipments for whatsoever reasons should not entail in expiry of insurance and the same should be continued to be extended up to the date of installation and acceptance of the CDs and other equipments by the Bank	Already ammended above.
72		5 1.5	3 years comprehensive AMC and two years onsite AMC	Already ammended above.
73		X 6	The bidder shall provide required technical assistance for connecting CDs to DR switch as and when the bank requires	No Amendment
74		xxi 6	Bidder will be held responsible for any loss in ATM premises due to theft / robbery/ physical damage, if the incident not available in the CCTV footage.	No Amendment
75		iii 6	The bidder shall ensure that the operating system is hardened to block the services which are not required .Vendor need to ensure that there is no loss of journal data in case of OS crash or Hard-drive crash. In case of any crash of OS/Hard drive, Vendor need to recover data at its own cost.	No Amendment
76		IV - 2 6	Enabling electronic journal log and loading agent software for EJ pulling and content download. Mechanism to store the EJ log for at least 5 years. Bidder should ensure EJ pulling agent functioning with 99.5% uptime.	No Amendment
77		IV - 4 6	The bidder to deploy the display screens in CDs as and when the bank makes any modifications in CDs without any additional cost in the tenure of the contract including the AMC period. The display screens will be provided by the Bank.	No Amendment



78	6	VIII	It should be the responsibility of the vendor to provide the patch cord of required length (up to 5 meters) and attend the LAN cable issues from I/O port to CDs under warranty and AMC period of the CDs without any additional cost or visit charges to the Bank. The damaged patch cord to be replaced without any additional cost to the Bank during the warranty and AMC period.	No Amendment
79	6	X	The bidder has to update/supply/install necessary changes in CDs, if any due to regulatory/statutory compliance at no extra cost to the Bank	Already ammended above.
80	6	XII	There must be at least one inbuilt camera in CD machine which should capture on real-time basis. Mechanism should be there to store video footage and still images for at least 2 year. Vendor should make provision for enough memory space for the same.	There must be at least one inbuilt camera in CD machine which should capture on real-time basis. Mechanism should be there to store video footage and still images for <b>at least 6 Months</b> . Vendor should make provision for enough memory space for the same.
81	6	F	In case of malfunctioning of Software, Successful bidder shall make necessary arrangement to copy data on daily basis to a remote folder and provide the same as and when required. If the ATMS/ CDs disconnects or EJ Pulling software needs to be re-installed, bidder shall be responsible to rectify the issues within 8 Hours of raising the call and Bank will not be responsible for the same.	No Amendment
82	9 8		Successful bidder to provide Centralized content distribution to all Bunch Note Acceptors within 3 days after obtaining the new/additional ATMS/ CDs screen sets & audio files etc and also should provide details of successful and unsuccessful upload of the same in ATMS/ CDS. In case of any failure to distribute the screens through centralized mode due to size of files or any other issue, the Bidder should update the same by sending engineer onsite without any	Successful bidder to provide Centralized content distribution to <b>all ATM CDs</b> within 3 days after obtaining the new/additional ATMS/ CDs screen sets & audio files etc and also should provide details of successful and unsuccessful upload of the same in ATMS/ CDS. In case of any failure to distribute the screens through centralized mode due to size of files or any other issue, the Bidder should update the same by sending engineer onsite without any additional cost to the Bank.
83	9	VII	UPS Systems including Batteries shall carry a free comprehensive, onsite warranty for a minimum period of Three (3) Years and AMC of UPS Systems including batteries for next Two (2) Years from 4th year to 5th Year. During warranty and AMC period all parts of UPS including transformer, DC/ AC filtering capacitors, batteries are to be covered.	Already ammended above.
84	9	VIII	During the warranty/ AMC period selected bidder shall visit on his own the branches once bi monthly for preventive maintenance support.	No Amendment
85	10	X	CDs (including all major components like Printers, Card readers, VSS, PC and components, Mother Boards, Monitor, Pin Pad, vault lock etc. other than onsumables like paper, ribbon, rollers) shall carry a free mprehensive, onsite warranty for a minimum period of Three (3) Years and AMC for next Two (2) Years	Already ammended above.
86	10	XVI	All engineering changes generally adopted hereafter by the Bidder for equipment similar to that covered by this agreement, shall be made to the equipment at no cost to the Bank.	All engineering changes generally adopted hereafter by the Bidder for equipment similar to that covered by this agreement, shall be made to the equipment at mutually agreed cost between Bank and bidder /vendor.

87	10	1.8.2.2	The table below specifies the end-to-end link uptime matrix along with Mean Time To Resolve, Uptime 99.5% Bidder shall ensure that the full configuration of the Equipment is available to Bank in proper working condition and ensure minimum uptime of 99%, and maximum downtime per instance for each CDM should be less than four hours for metro/urban centres and six hours for other centres, counted by the Bank from the time the fault is reported failing which a penalty of Rs. 500/- (Rupees five hundred only) per hour subject to a cap of Rs. 2000/- per day will be deducted by the Bank for the period in excess of 4/6 hours, from the Annual Maintenance	Already ammended above.
88		Page-25 h	The bidder shall explicitly absolve the Bank of any responsibility/liability for use of system/software delivered along with the equipment; (i.e. the bidder shall absolve the bank in all cases of possible litigation / claims arising out of any copy right/license violation.) for software (s) sourced either from third parties or from themselves.	No Ammendment
89		Page-25 2.28	Successful bidder has to provide ATMs/ CDs camera image free of cost, whenever Bank requires the same. Any financial loss on account of non- availability of the footage due to reasons attributable to bidder shall be borne by the bidder.	No Ammendment
90		Page-27 2.32	The Bank, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Bidder, may terminate this Contract in whole or in part:	No Ammendment
91		Page-27 35 (v)	The indemnification is only a remedy for the Bank. The successful bidder is not absolved from its responsibility of complying with the statutory obligations as specified above. Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages. However indemnity would cover damages, loss or liabilities suffered by the Bank arising out of claims made by its customers and/or regulatory authorities.	No Ammendment
92	27	35 (ii)	SB shall hold the Bank, its successors, Assignees and administrators fully indemnified and harmless against loss or liability, claims actions or proceedings, if any, that may arise from whatsoever nature caused to the Bank through the action of its technical resources, employees, agents, contractors, subcontractors etc. However, the SB would be given an opportunity to be heard by the Bank prior to making of a decision in respect of such loss or damage.	No Ammendment
93	27	35 (iii)	SB shall be responsible for managing the activities of its personnel and will be accountable for both. SB shall be vicariously liable for any acts, deeds or things done by their technical resources, employees, agents, contractors, subcontractors etc. that is outside the scope of power vested or instructions issued by the Bank.	No Ammendment
94	27	35 (iv)	SB shall be the principal employer of the technical resources, employees, agents, contractors, subcontractors etc. engaged by SB and shall be vicariously liable for all the acts, deeds or things, whether the same is within the scope of power or outside the scope of power, vested under the contract to be issued for this tender.	No Ammendment
95	28	35 (xii)	SB shall indemnify the Bank from all the acts & deeds on account of negligence by his employees, agencies, representatives or any person acting on his behalf.	No Ammendment
96	28	35 (xiv)	SB should indemnify the Bank for Intellectual Property Rights (IPR) / copy right violation, confidentiality breach, etc, if any.	No Ammendment
97	32	9	1 KVA Stabilizer	No Ammendment
98	32	10	Isolation transformer	Isolation transformer with double coil.

99	7 52		Bidder has to provide any operating system with GUI. Compatible with FIS IST Switch version 7.5 or Above. CD should be preloaded with XFS/equivalent software and should be capable of running multi vendor software without hardware & operating system changes.	No Amendment
100		Page-52 Annexure G ,7	100 Mbps Ethernet Controller. At least one serial port + one parallel port + minimum....	Atleastone 100 Mbps Ethernet Controller + minimum 7 USB (USB Port for copying EJ files) with at least 2 on the front side+ one VGA port
101	52	7	Following software reqd. 1.Remote Key Distribution	Already ammended above.
102	53	11	Four Currency Cassettes. Capacity should not be less than 2500 notes per cassette. Capable of Dispensing 100, 500, 1000 notes. All cassettes should be capable of dispensing all types of notes. Old/New/Mixed Currency. Latching facility is required for cassettes. Cassette shall be compatible for Cassette Swap implementation.One purge Bin. Divert bin with lock and key Should have sensor to send message low-cash supply to the switch center. (Low media indication.)	Four Currency Cassettes. Capacity should not be less than 2500 notes per cassette. Capable of Dispensing 50,100, 500, 1000,2000 notes. All cassettes should be capable of dispensing all types of notes. Old/New/Mixed Currency. Latching facility is required for cassettes. Cassette shall be compatible for Cassette Swap implementation.One purge Bin. Should have sensor to send message low-cash supply to the switch center. (Low media indication.) Visual signal to confirm proper insertion of cassette.
103	53	12	Journal : Thermal / DMP Printer to print auITD trail as per the Bank's requirement	No Amendment
104	54	24	Dip Card Reader With media entry indicator, having capability to read magnetic strip track 1 & 2. The card reader should also be 'EMV' Version 4 or later to handle VISA /Master/ RuPay/ Kisan & any other Domestic & International Debit & Credit cards. Hybrid Card reader technology Capable of reading both Smart and Magnetic Card i.e EMV compliant card readers. (i.e. CARD reader should be able to read EMV cards/Magnetic stripe Cards) <b>Anti Skimming device</b>	Dip Card Reader With media entry indicator, having capability to read magnetic strip track 1 & 2. The card reader should also be 'EMV' Version 4 or later to handle VISA /Master/ RuPay/ Kisan & any other Domestic & International Debit & Credit cards. Hybrid Card reader technology Capable of reading both Smart and Magnetic Card i.e EMV compliant card readers. (i.e. CARD reader should be able to read EMV cards/Magnetic stripe Cards) <b>Anti Skimming device :</b> Dip Card Reader with anti-skimming device installed with the CDs. Details of the anti-skimming technology / device to be enclosed. The device should be capable of providing comprehensive skimming protection solution which achieves the following objectives :- (i) Senses unauthorized attachment of any device on the card reader module. (ii ) Sends the signal to Switch and further to the Remote ATM Management Centre of the Service Provider/Bank, enabling the Switch and/or Remote ATM Management Centre to put the machine Out- of-Service as well as block the card reader from accepting any more card insertions. It should also have the provision to sense any suspicious activity attempted through insertion of wire or similar mechanism in the ATM machine (Bidder to submit complete details of Anti-Skimming Device)
105		Page-54 Annexure G ,24	All CDs should be adequately hardened. Only white listed necessary services should run on the machines. No malware including viruses, worms & Trojans enter the machine and affect the CD and the network. All CDs should be PA-DSS Compliant.	Only Admin user should have access to all the services through the USB ports. PCI port should be provided and compatible keyboard and mouse to be provided by the bidder at each site.Otherthan Admin user no body should have access to USB ports.
106		Page-54 Annexure G ,24	All CDs should be adequately hardened. Only whitelisted necessary services should run on the...	Only Admin user should have access to all the services through the USB ports. PCI port should be provided and compatible keyboard and mouse to be provided by the bidder at each site.Otherthan Admin user no body should have access to USB ports.
107	56	32	Operating temperature : 0 to 50 Degree C Storage : -10 to 70 Degrees C Relative Humidity : 10% to 90% non condensing	Already ammended above.
108	56	32	Top locking provision of the shutter should be there so that shutter can't be closed by unauthorized person.	No Amendment
109	56	33	Implementation of directions/ guidelines/ best practices of RBI/ Govt/ IBA should be possible The CD should be enabled with Voice....	No Amendment
110	56	32	Implementation of directions/ guidelines/ best practices of RBI/ Govt/ IBA should be possible The CD should be enabled with Voice Guidance (Hindi / Odia and English) feature capable of guiding visually challenged as per IBA guidelines.	No Amendment

111		5.5 58	0-100% step load within +/-5% and recovery within quarter cycle	For 0 to 100 % step load change, the output shall remain within +/- 5 % and recovers to 98 % within one cycle.
112		Table II Item 3	Burglar alarm	The CD must have alarm system with sensors capable to monitor the following: Chest Door Status, Duress Status, Temperature status, Vibration status, and Burglary Alarm. There must be a mechanism by which these alarms can be connected to a hooter and LED indicators, kept away from the CDs.
113		55 26-b	The CD should be capable to support Biometric functions and integrated with the Bank's Biometric solution without any additional cost of the Bank.	The CD should be capable to support Biometric functions and integrated with the Bank's Biometric solution should be UIDAI compliant (Biometric KIT certified by STQC) with full functionality for Visual Impaired persons, EMV functionality and Aadhar Functionality from initial stage.
114		77 Table III Item 1	Cost for Centralized Electronic Journal (EJ) pulling, Software & Content distribution at ATM premises.	Cost for Centralized Electronic Journal (EJ) pulling, Software & Content distribution at ATM premises, Network connectivity cost incurred.